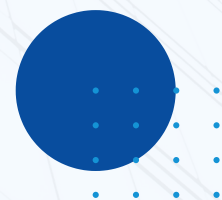




**SAMRA FACILITIES**

**2024/2025**

# **COMPANY PROFILE**

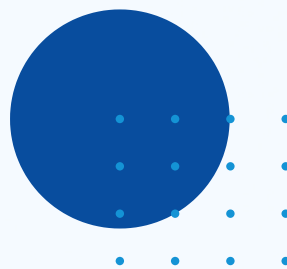


Our business is a dynamic and innovative company that specializes in providing top-quality products and services to customers worldwide. With a commitment to excellence and customer satisfaction, we have built a reputation for delivering the highest standards of quality and service.

**[www.SamraFm.com](http://www.SamraFm.com)**



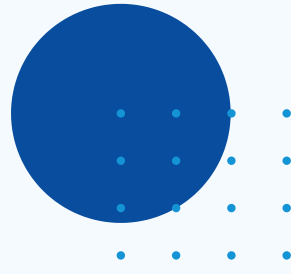
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# BRIEF DESCRIPTION



We take pride in our ability to customize our services to meet the unique needs of our clients. We work closely with our clients to understand their specific requirements and develop tailored solutions that meet their needs and budget. Our goal is to provide comprehensive facilities management solutions that allow our clients to focus on their core business operations while we take care of their properties.

Our commitment to quality is reflected in everything we do. We use the latest technology and tools to deliver efficient and cost-effective services that meet the highest industry standards. Our team is dedicated to providing exceptional customer service and building long-term relationships with our clients.

Our facilities management company is dedicated to providing top-quality services to ensure that our clients' properties are well-maintained and running smoothly. We specialize in delivering integrated facilities management services to commercial, industrial, and residential properties.

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# CEO STATEMENT

**MR. SALMAN GHAZALI**

**CEO DIRECTOR**



Dear valued customers and partners,  
I AM honored to serve as the CEO of our business and excited to share our story with you. Our organization was founded on principle of providing innovative solutions to our customers, and this guiding principle remains at the core of everything we do.

At our core, we believe that our success is built on strong partnerships with our customers and partners. We value your feedback and input, and we are always striving to improve our products and services to better meet your needs.

Over the years, we have grown into a leading provider of Facilities Management, serving clients across various industries. We are committed to excellence in all aspects of our business, from product development and design to customer service and support.

As we look to the future, we are committed to staying ahead of the curve and continuing to innovate and improve. We will remain focused on our customers, ensuring that we deliver the highest quality products and services that exceed your expectations.

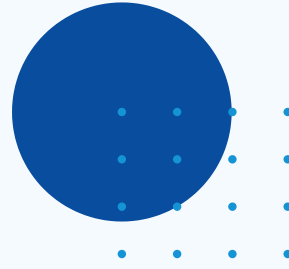
Thank you for choosing our business, and we look forward to serving you for years to come.

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# VISION & MISSION



## VISION

At Samra Facilities, we aim to be the go-to provider for comprehensive facility management services that enable businesses and organizations to operate smoothly, efficiently, and effectively. We strive to set ourselves apart from our competitors by delivering the highest quality service, investing in the latest technologies and best practices, and continually innovating to meet the evolving needs of our clients.

As we pursue our vision, we remain steadfast in our commitment to our core values of integrity, professionalism, and customer satisfaction. By upholding these values in everything we do, we aim to build lasting relationships with our clients and earn their trust and loyalty for years to come.



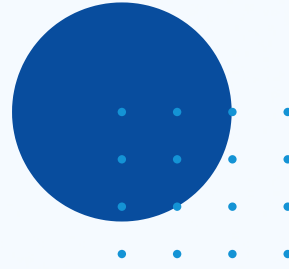
## MISSION

our mission is to provide comprehensive and reliable facilities management services to our clients, helping them to optimize their operations, reduce costs, and enhance the safety, efficiency, and sustainability of their facilities. We achieve this mission by leveraging our expertise, experience, and commitment to excellence to deliver customized solutions that meet the unique needs of each of our clients. Whether it's maintenance and repairs, cleaning and janitorial services, security and access control, landscaping and groundskeeping, or any other aspect of facilities management, we go above and beyond to ensure that our clients' facilities are running smoothly, efficiently, and safely.

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# OUR VALUES



RELIABILITY



AGILITY



INTERGITY



RESPONSIBILITY



PEOPLE CENTERED



## OUR VALUE

As a facilities management company, our values are critical to our success and the success of our clients. Our company values are centered around delivering quality service, building strong relationships, and operating with integrity. We believe in always putting the needs of our clients first and going above and beyond to meet their expectations. We value teamwork and collaboration, recognizing that the success of our company is dependent on the contributions of each team member. We strive to maintain a safe, healthy, and sustainable environment for our employees, clients, and the community. We also believe in being transparent and accountable in our operations and maintaining open lines of communication with our clients. These values guide us in every decision we make, from our daily operations to our long-term strategies.

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## SECTORS WE SERVE

### RESIDENTIAL SERVICES

Our range of residential facilities management services includes but is not limited to the following: Full Home Maintenance Service Plans, Moving House Support, General Packaging Removal Assembling Flat Pack Furniture, Furniture Removals., Property Security, Window Cleaning, Power Washing, Plumbing, Electrical, Carpentry. Painting & Decorating, General Maintenance.

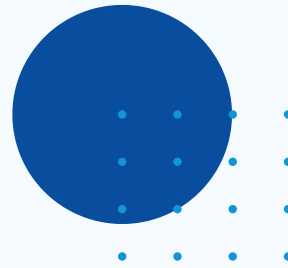
### COMMERCIAL SERVICES

Our range of Commercial facilities management services includes but is not limited to the following: Maintenance and restoration. Security, Window cleaning & pressure washing, Office cleaning, Day Cleaning, Lab cleaning., Velocity checks. Painting & Decorating, Electrical, Plumbing, HVAC/Mechanical, Landscaping.



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# OUR SERVICE



## HVAC SERVICES

Heating, ventilation, and air conditioning is the use of various technologies to control the temperature, humidity, and purity of the air in an enclosed space.



## AC DUCT CLEANING

Air duct cleaning means having all your duct system, including the supply, intake and return vents cleaned using professional air duct cleaning equipment.



## CCTV SERVICES

CCTV (closed-circuit television) we deals in cctv maintenance, new unit install & Old unit repair.



## PLUMBING

We deals in all kind of Plumbing services. such as residential anf commercial cleaning services



## ELECTRICIAN SERVICES

The Electrical Services sector includes the installation, servicing, repair and maintenance of electrical and electronic equipment for industrial, commercial and domestic purposes.



## PAINTING SERVICES

Adding a fresh new coat of paint can give any room the atmosphere boost you've been waiting for.



## CLEANING SERVICES

We deals in all kind of cleaning services. such as residential anf commercial cleaning services



## WRAPPING SERVICES

Save some money from replacing furniture or doing renovations. Interior wrapping using high-quality architectural vinyl wrap is a fast solution to transforming any interiors spaces without hurting your budget.



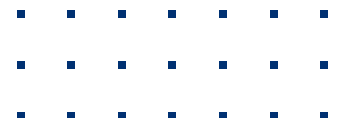
## TILES & STONE SERVICES

Tile has so much to offer: durability, ease-of-maintenance, and timeless beauty-an ideal choice for residential and commercial buildings alike.

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# WHY US?



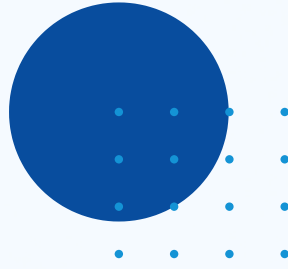
We are committed to providing quality services and making sure our customers are satisfied. Our team of professionals are experienced and qualified to handle any job. We provide reliable services at affordable prices. We believe in providing great value for our customers and always aim to exceed their expectations.

## Brief Description



Our company provides many services such as CCTV installation, HVAC services, building cleaning, wood flooring, tiles fixing, AC services and much more. We are a professional company that has been in the industry for many years. We are known for our high quality services and our dedication to customer satisfaction. Our team of professionals is committed to providing the best experience for our customers. We are always looking for new ways to improve our services and provide the best experience for our customers. We value our customers and always want to provide them with the best possible experience. SamraFM is the perfect company for anyone looking for high quality services. We are dedicated to providing the best experience for our customers and always want to be better than our competition. Our team of professionals is committed to providing the best experience for our customers. We are always looking for new ways to improve our services and provide the best experience for our customers. We value our customers and always want to provide them with the best possible experience.

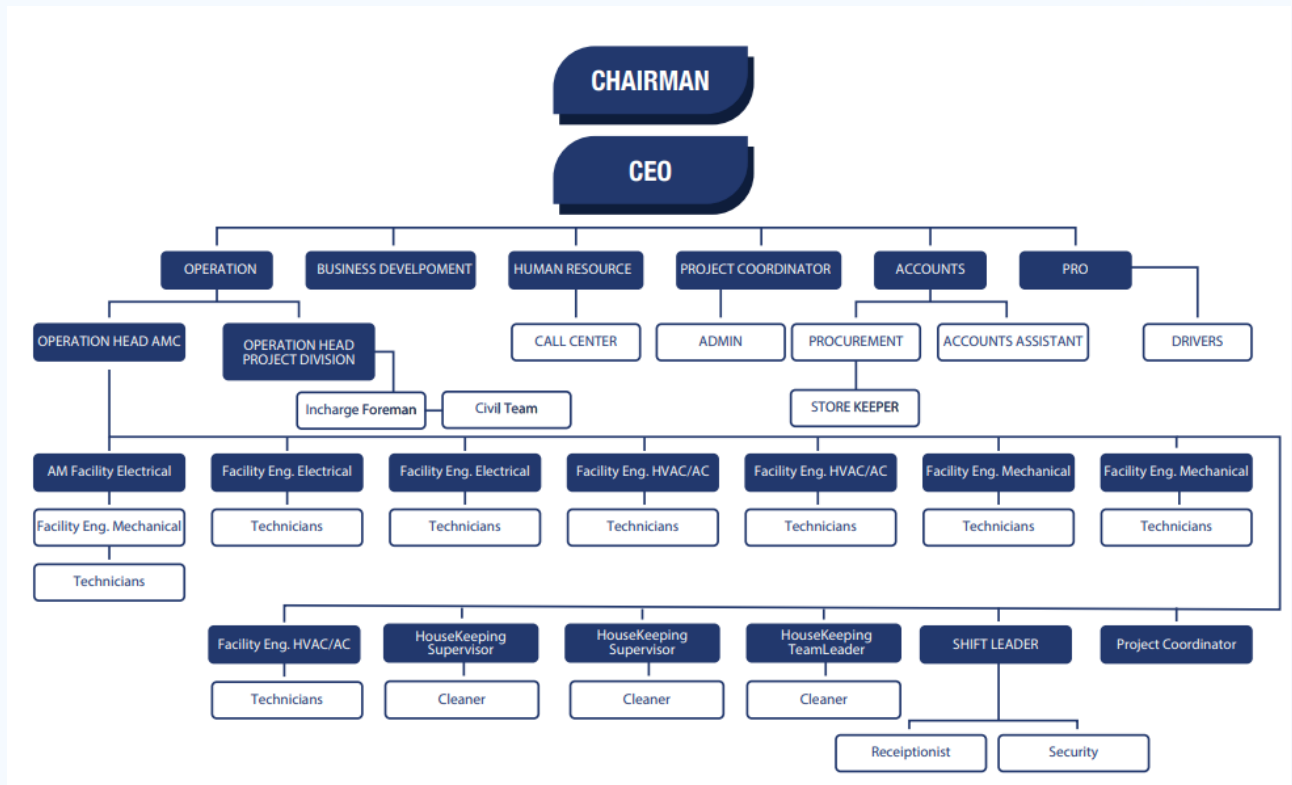
# SUSTAIN- ABILITY



## SUSTAINABILITY

Our strength is in our people and their skills, and that is why training is at the core of our success. Our management conducts audits for skills and safety knowledge within the team while instilling the responsibility for sustainability in each of our team members. We take pride in having a robust health and safety policy, state of the art machinery, tools and equipment. We also set reasonable yet challenging KPI's with a scoring system to ensure an exceptional quality of technical services for our clients and a happy and healthy team.







## رخصة مهنية Professional License

### تفاصيل الرخصة / License Details

License No.	1000799	رقم الرخصة
Trade Name	NEW SAMRA ELECTROMECHANICAL EQUIPMENT INSTALLATION AND MAINTENANCE EST.	الإسم التجاري
Legal Type	Sole Establishment	الشكل القانوني
Expiry Date	06/11/2023	تاريخ الإنتهاء
D&B D-U-N-S ®	0	رقم الرخصة الام
Register No.		عضوية الغرفة
	Issue Date	07/11/2021
	Main License No.	1000799
	DCCI No.	

### الاطراف / License Members

Share / الحصة	Role / الصفة	Nationality / الجنسية	Name / الإسم	No./ رقم الشخص
100.00%	Est. Owner / مالك مؤسسة	United States of America / امريكا	شاهزيب سلمان غزالي	1021644
	Manager / مدير	United States of America / امريكا	شاهزيب سلمان غزالي	1021644
	Agent / وكيل خدمات	United Arab Emirates / الامارات	نجلا ابراهيم عبدالرحمن على محمد	916322
			NAJLA IBRAHIM ABDULRAHMAN ALI MOHAMMAD	

### نشاط الرخصة التجارية / License Activities

False Ceiling & Light Partitions Installation  
Electromechanical Equipment Installation and Maintenance  
Engraving & Ornamentation Works  
Wallpaper Fixing Works  
Floor & Wall Tiling Works  
Plumbing & Sanitary Installation  
Carpentry & wood Flooring Works  
Painting Contracting  
Plaster Works  
Air-Conditioning, Ventilations & Air Filtration Systems Installation & Maintenance

تركيب الأسقف المعلقة و القواطع الخفيفة  
اعمال تركيب المعدات الكهروميكانيكية وصيانتها  
اعمال النقش والزخرفة  
أعمال تركيب ورق الجدران  
أعمال تبييض الأرضيات والجدران  
تركيب الأدوات والتمديدات الصحية  
أعمال النجارة وتركيب الأرضيات الخشبية  
اعمال الاصباغ والدهانات  
اعمال البلاستر  
تركيب أنظمة التكييف والتهوية وتنقية الهواء وصيانتها

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رقم الإيصال



يمكنك الآن تجديد رخصتك التجارية من خلال الرسائل النصية القصيرة، أرسل رقم الرخصة إلى 6969 (دو/اتصالات) للحصول على إذن الدفع.  
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وثيقة إلكترونية معتمدة وصادرة بدون توقيع من دائرة الاقتصاد والسياحة في دبي. لمراجعة صحة البيانات الواردة في الرخصة يرجى مسح رمز الاستجابة السريعة  
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Fax No فاكس  
Mobile No 971-52-4230419 هاتف متحرك

P.O. Box صندوق بريد  
Parcel ID 346-451 رقم القطعة  
salghaxali@gmail.com البريد الإلكتروني / Email  
مكتب رقم 021-3101 ملك بريم 28 ليمنت - برج خليفة

Remarks / الملاحظات

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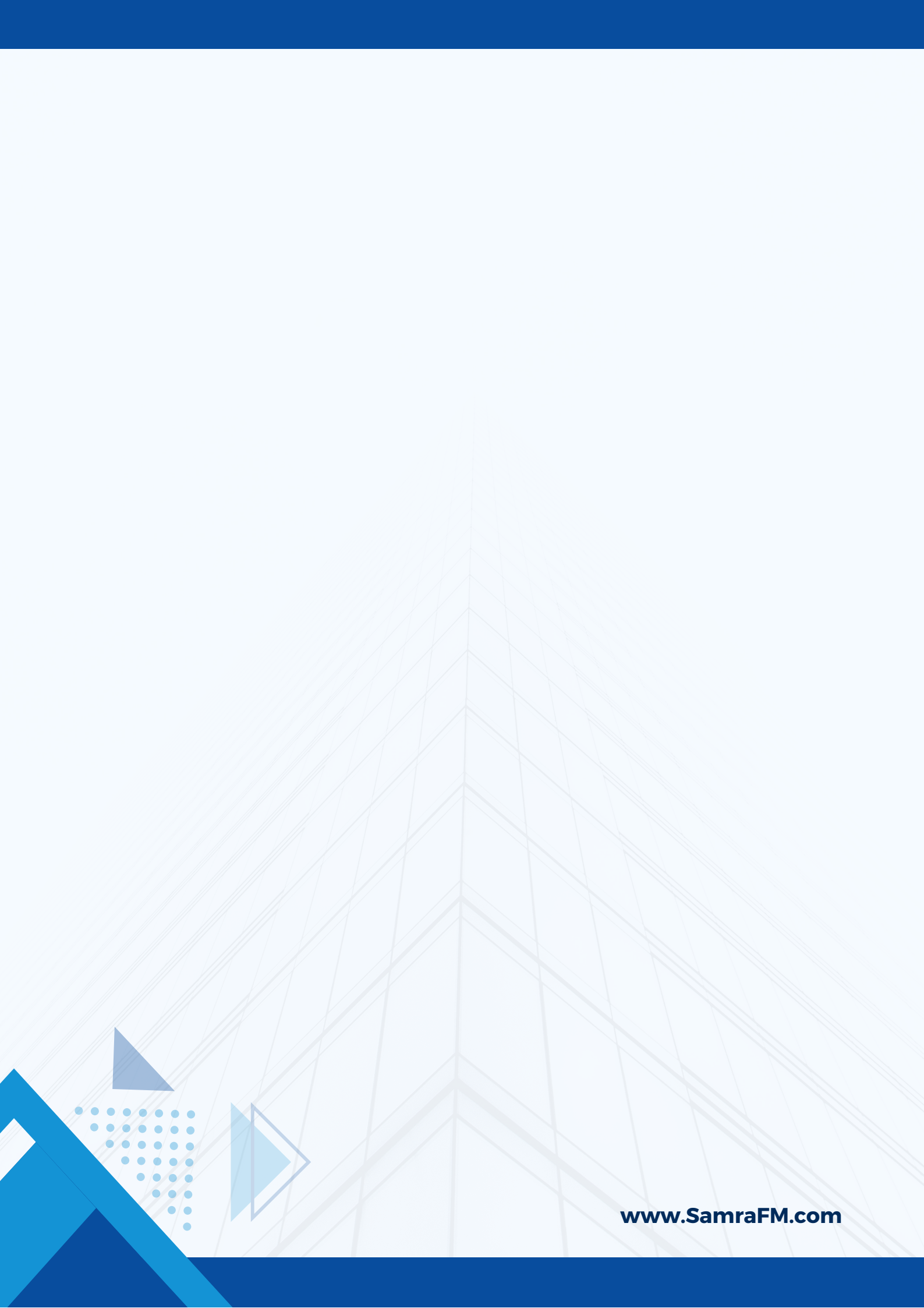


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# CONCLUSION



In conclusion, our business is dedicated to providing top-quality products/services and exceptional customer service. We believe that our success is directly tied to the satisfaction of our customers, and we are committed to going above and beyond to ensure their needs are met. With our team of experienced professionals and cutting-edge technology, we are confident in our ability to deliver innovative solutions that meet the ever-evolving demands of the market. We are passionate about what we do, and we are driven by a desire to make a positive impact in the world. We invite you to join us on this journey and experience the difference that our business can make for you. Thank you for considering us for your needs, and we look forward to the opportunity to serve you.



Our company is dedicated to providing top-quality products/services as well as outstanding customer service to all of our clients. As a company, we believe that our success depends directly on the satisfaction of our customers, and we are committed to going above and beyond in order ensure that their needs are met, regardless of what size or type of order we receive. Having a team of professionals who are experienced in the field as well as cutting-edge technology at our disposal, we are confident that our team of professionals can provide innovative solutions that will meet the ever-evolving demands of the market in the foreseeable future. It is important to us to make a positive impact on the world, and we are driven by a desire to make a difference. It would be our pleasure to welcome you on this journey and allow you to experience the difference that we can make to you as we grow our business. The opportunity to serve you is one we are looking forward to, and we thank you for considering us for your needs.





# THANK YOU

We would like to take a moment to express our sincere gratitude to everyone who has taken the time to read our business profile. We understand that your time is valuable, and we appreciate your interest in learning more about our company. We hope that the information we have provided has been helpful in giving you a better understanding of who we are and what we stand for. We also want to extend an invitation for you to reach out to us with any questions or feedback you may have. Your input is valuable to us as we strive to continuously improve and better serve our customers. Once again, thank you for your interest in our business, and we look forward to the opportunity to work with you.

## CONTACT INFORMATION



**+971 52 423 0419**



**info@samrafm.ae**



**www.samrafm.com**



**suite 3101, Prime Tower - 021 31st floor -  
Business Bay - Dubai**

